According to the latest U.S. Department of Labor <u>summary</u>, a record 4.5 million American workers quit their jobs during the month of November—the most resignations (1 million) were seen in the hospitality and food services <u>industries</u>.

Everyone contributes to the ecosystem of our places, making each one a unique and desirable destination for authentic experiences. As our partner, you play a critical role in enriching communities. While we all continue to grapple with a global health crisis, supply chain bottlenecks and workforce issues present a new dynamic in customer service that will last well into the new year.

## Here are a few industry recommendations:

- 1. Hourly wage increases and flexible work schedules
- 2. Some of our retail partners report success with job fairs and open houses
- 3. Interview bonuses (\$50 average) and free food (both advertised in advance)
- 4. Employee referral bonuses
- 5. Signing bonuses and other incentives like free phones after 6 months, parking vouchers, travel benefits, etc.
- 6. Loyalty programs with other retailers such as discounts, freebies, gift cards, etc.

As a business owner, you already know the importance of community. Be creative with your recruitment strategy: table at your local maker fair or farmers market, advertise at your local library or community center, establish apprenticeships and internships with local high schools, trade schools and universities.

## Additional resources\*

Jitjatjo, InstaWork, GigSmart and GigPro are digital platforms that support both workforce pools and shorter-term, temporary or staffing needs on short notice. Most provide for businesses in retail, restaurant, and hospitality.

Sling, 7shifts, and HotSchedules are more focused on managing schedules for employers and employees, which, in some cases, may facilitate flexibility in scheduling shifts.

\*EDENS does not officially endorse companies or brands mentioned in our resources. All recommendations are based on insight and feedback from our partners, and/or trusted third-party referrals.