



EDENS Community Safety Update & Resources

Coronavirus Disease 2019 (COVID-19)

At EDENS, our purpose is to enrich community. As such, the safety and protection of our communities is of the utmost importance.

To this end, we are keeping close attention to and will be taking direction from local municipalities, federal government, and agencies such as the CDC, regarding the Coronavirus Disease 2019 (COVID-19) situation, and assessing any additional facts and developments on the ground. As the situation does not currently pose a health threat at any of our places per the CDC's assessment, EDENS continues to operate our properties, have been looking to the aforementioned entities for guidance and precautionary measures to implement, and intend to stay open to serve our communities until advised otherwise by the CDC and other health organizations. We are monitoring this throughout each day. We are in touch with our vendors and service providers to avoid interruption of services to maintain building operations.

We are actively instituting our risk management protocols in all of our places which include:

- Increased collaboration and training with onsite property teams to ensure effectiveness of environmental cleaning and hygiene practices with a focus on high traffic communal areas and touchpoints
- Strategic engagement of industry, community and municipal partners across regions to align on risk mitigation strategies
- Integration of technology risk mitigation protocols for resilience in our online/digital systems

We will continue to monitor the situation closely. We encourage you to rely on your own best practices, including the resources identified below, to adapt and implement risk management strategies to protect your workforce and overall operation.

Recommended Strategies for Employers per the Centers for Disease Control (CDC):

- **Actively encourage sick employees to stay home:**
 - Employees who have symptoms of acute respiratory illness are recommended to stay home and not come to work until they are free of fever (100.4° F [37.8° C] or greater using an oral thermometer), signs of a fever, and any other symptoms for at least 24 hours, without the use of fever-reducing or other symptom-altering medicines (e.g. cough suppressants). Employees should notify their supervisor and stay home if they are sick.
 - Ensure that your sick leave policies are flexible and consistent with public health guidance and that employees are aware of these policies.
 - Talk with companies that provide your business with contract or temporary employees about the importance of sick employees staying home and encourage them to develop non-punitive leave policies.
 - Do not require a healthcare provider's note for employees who are sick with acute respiratory illness to validate their illness or to return to work, as healthcare provider offices and medical facilities may be extremely busy and not able to provide such documentation in a timely way.
 - Employers should maintain flexible policies that permit employees to stay home to care for a sick family member. Employers should be aware that more



employees may need to stay at home to care for sick children or other sick family members than is usual.

- **Separate sick employees:**
 - CDC recommends that employees who appear to have acute respiratory illness symptoms (i.e. cough, shortness of breath) upon arrival to work or become sick during the day should be separated from other employees and be sent home immediately. Sick employees should cover their noses and mouths with a tissue when coughing or sneezing (or an elbow or shoulder if no tissue is available).
- **Emphasize staying home when sick, respiratory etiquette and hand hygiene by all employees:**
 - Place posters that encourage [staying home when sick, cough and sneeze etiquette](#), and [hand hygiene](#) at the entrance to your workplace and in other workplace areas where they are likely to be seen.
 - Provide tissues and no-touch disposal receptacles for use by employees.
 - Instruct employees to clean their hands often with an alcohol-based hand sanitizer that contains at least 60-95% alcohol, or wash their hands with soap and water for at least 20 seconds. Soap and water should be used preferentially if hands are visibly dirty.
 - Provide soap and water and alcohol-based hand rubs in the workplace. Ensure that adequate supplies are maintained. Place hand rubs in multiple locations or in conference rooms to encourage hand hygiene.
 - Visit the [coughing and sneezing etiquette](#) and [clean hands webpage](#) for more information.
- **Perform routine environmental cleaning:**
 - Routinely clean all frequently touched surfaces in the workplace, such as workstations, countertops, and doorknobs. Use the cleaning agents that are usually used in these areas and follow the directions on the label.
 - No additional disinfection beyond routine cleaning is recommended at this time.
 - Provide disposable wipes so that commonly used surfaces (for example, doorknobs, keyboards, remote controls, desks) can be wiped down by employees before each use.
- **Advise employees before traveling to take certain steps:**
 - Check the [CDC's Traveler's Health Notices](#) for the latest guidance and recommendations for each country to which you will travel. Specific travel information for travelers going to and returning from China, and information for aircrew, can be found at on the [CDC website](#).
 - Advise employees to check themselves for symptoms of [acute respiratory illness](#) before starting travel and notify their supervisor and stay home if they are sick.
 - Ensure employees who become sick while traveling or on temporary assignment understand that they should notify their supervisor and should promptly call a healthcare provider for advice if needed.
 - If outside the United States, sick employees should follow your company's policy for obtaining medical care or contact a healthcare provider or overseas medical assistance company to assist them with finding an appropriate healthcare provider in that country. A U.S. consular officer can help locate healthcare services. However, U.S. embassies, consulates, and military facilities do not have the legal authority, capability, and resources to evacuate or give medicines, vaccines, or medical care to private U.S. citizens overseas.
- **Additional Measures in Response to Currently Occurring Sporadic Importations of the COVID-19:**
 - Employees who are well but who have a sick family member at home with COVID-19 should notify their supervisor and refer to CDC guidance for [how to conduct a risk assessment](#) of their potential exposure.
 - If an employee is confirmed to have COVID-19, employers should inform fellow employees of their possible exposure to COVID-19 in the workplace but maintain confidentiality as required by the Americans with Disabilities Act



(ADA). Employees exposed to a co-worker with confirmed COVID-19 should refer to CDC guidance for [how to conduct a risk assessment](#) of their potential exposure.

- *Please refer to this resource link for additional updates: [Interim Guidance for Businesses and Employers to Plan and Respond to Coronavirus Disease 2019 \(COVID-19\)](#), February 2020*

Resources available to EDENS Retail Partners:

- **EDENS Retailer Portal** - As we monitor the situation throughout the U.S. and locally, we will update resources on the [EDENS Retailer Portal](#) which can be accessed at any time from desktop or mobile device.
- **Community Safety Team** - We have an internal taskforce who will provide communications to our partners as information is obtained. We have created a dedicated communication channel where inquiries can be sent.
 - Contact information: CommunitySafety@edens.com

Additional Resources Available from the CDC:

- [Coronavirus Disease 2019 \(COVID-19\) Situation Summary](#)
- [Frequently Asked Questions and Answers](#)

We enrich communities by cultivating relationships which starts by having meaningful engagement with our community of retail partners. We are committed to effective communication and thoughtful collaboration. As always, please do not hesitate to reach out to us at CommunitySafety@edens.com if you have any questions or concerns about the information contained in this letter.

Sincerely,

EDENS Team

Updated March 4, 2020